

Diamond Grind Company Policies

PAYMENT INFORMATION

1. WE MOST MAJOR CREDIT CARDS AND PAYPAL. RECENTLY OPENED RETAIL SHOPS WITH LIMITED CREDIT HISTORY MAY PAY EITHER WITH A CREDIT CARD OR WITH A CERTIFIED FUNDS CHECK ON DELIVERY.
2. ESTABLISHED SHOPS THAT PROVIDE REFERENCES WITH A GOOD CREDIT HISTORY WILL BE CONSIDERED FOR CODCOMPANY CHECK PRIVILEGES. THERE MAY BE A SET LIMIT AMOUNT IN WHICH YOU CAN WRITE THE COMPANY CHECK. UPON APPROVAL OF YOUR COMPANY CHECK REQUEST, YOU WILL BE REQUIRED TO PROVIDE US WITH A CREDIT CARD NUMBER. DIAMOND GRIND, LLC. RETAINS THE RIGHT TO CHARGE THIS CREDIT CARD AT ANY TIME FOR A NON-SUFFICIENT FUNDS CHECK AND ANY OTHER RELATED DEBTS.

RETURNED CHECKS

A \$25.00 NSF FEE WILL BE ADDED TO THE COD TOTAL OF YOUR NEXT ORDER. THIS ORDER WILL BE SHIPPED COD CERTIFIED FUNDS UNLESS YOU PRE-PAY WITH A CREDIT CARD.

REFUSED ORDERS

ALL REFUSED ORDERS WILL BE RESTOCKED AND CHARGED A 10% RESTOCKING FEE OR \$20.00 (IF THE ORDER IS LESS THAN \$200.00) PLUS ALL SHIPPING CHARGES, UNLESS PRIOR ARRANGEMENTS ARE MADE TO RESHIP THE ORDER BEFORE IT REACHES OUR WAREHOUSE. ALL CERTIFIED FUND ORDERS THAT ARE RESHIPPED ARE RELEASED PRE-PAID ONLY.

SHORTAGES/ERRORS

CUSTOMER SERVICE MUST BE CONTACTED WITHIN 10 DAYS OF RECEIVING YOUR ORDER WITH ANY ISSUES PERTAINING TO THE ORDER.

PRICES

PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

ADDRESS/OWNERSHIP CHANGES

IT IS THE RESPONSIBILITY OF THE COMPANY TO INFORM DIAMOND GRIND OF ANY CHANGES IN REGARD TO THE RETAIL ADDRESS AND OWNERSHIP.

PERSONAL GUARANTEE

MUST BE SIGNED TO BE CONSIDERED FOR PRIVILEGE OF PAYING WITH A COMPANY CHECK; OTHERWISE, ALL ORDERS WILL BE CHARGED VIA CREDIT CARD ON FILE.